

**CITY OF LAKE HELEN**  
**– Water Rate Information Sheet – 2011**

Gallons Used	0 – 2,000	2,001 – 6,000	6,001 – 17,000	17,001 – 25,000	25,001 +
Rate	\$36.30 min + \$1.10 per 1000 gallons	\$36.30 min + \$2.20 per 1000 gallons	\$36.30 min + \$3.28 per 1000 gallons	\$36.30 min + \$4.38 per 1000 gallons	\$36.30 min + \$5.48 per 1000 gallons

**UTILITY BILLING:**

- IS BILLED QUARTERLY - Every three months  
 Approximately: January 1<sup>st</sup>; April 1<sup>st</sup>; July 1<sup>st</sup>; October 1<sup>st</sup>
- IS BILLED AT THE FIRST OF THE MONTH AND DUE BY THE 20<sup>th</sup> OF THE BILLING MONTH
- HAS INCREASING RATES PERTHOUSAND GALLONS OF WATER USED
- INCLUDES CHARGE FOR:
  - 1) Loan repayment for water system improvements. This charge is based upon total number of Equivalent Residential Units (ERU's) assigned to properties (\$36.30 per ERU)
  - 2) Water system operational costs. This charge is based upon thousands of gallons of water used (charge for customers / properties assigned an ERU number greater than 1 will reflect a per thousand gallons used rate that is determined by dividing the total number gallons used by the total number of ERU's assigned) \*Please see rate calculations below.
- LATE FEE AFTER THE 20<sup>th</sup> IS \$10.00 OR 10% OF THE BILL – WHICHEVER IS GREATER
- ALL ACCOUNTS NOT PAID IN FULL BY 8:00 AM ON THE SHUTOFF DATE SHOWN ON THE DELINQUENCY NOTICE WILL BE ASSESS A \$25.00 *POST DELINQUENT PAYMENT FEE*. WATER WILL NOT BE TURNED ON UNTIL TOTAL BILL IS PAID IN FULL BY CASH OR CERTIFIED FUNDS.

**\* RATE CALCULATION EXAMPLES:**

- Property assigned 1 ERU using 3000 gallons of water per quarter:  
 $\$36.30 \text{ per ERU} \times 1 \text{ ERU} = \$36.30$ ; water rate for 3000 gallons used is \$2.20 per thousand:  
 $\$2.20 \text{ per thousand} \times 3000 \text{ gallons} = \$6.60$ ; water bill is  $\$36.30 + \$6.60 = \$42.90$  total
- Property assigned 1 ERU using 27,000 gallons of water per quarter:  
 $\$36.30 \text{ per ERU} \times 1 \text{ ERU} = \$36.30$ ; water rate for 27,000 gallons used is \$5.48 per thousand:  
 $\$5.48 \text{ per thousand} \times 27,000 \text{ gallons} = \$147.96$ ; water bill is  $\$36.30 + \$147.96 = \$184.26$  total
- Property assigned 4 ERU using 10,000 gallons of water per quarter:  
 $\$36.30 \text{ per ERU} \times 4 \text{ ERU} = \$145.20$ ; water rate for 10,000 gallons used is \$3.28 per thousand:  
 $\$3.28 \text{ per thousand} \times 10,000 \text{ gallons} = \$32.80$ ; water bill is  $\$145.20 + \$32.80 = \$178.00$  total